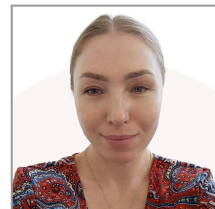


Yuliya Gitlan

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Work Experience

2022 – 2024	Supervisor	AOZ (Asylum Organization Zurich)	Zurich
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Company: Specialist organization in migration and integration with 1000+ employees.

Functions: Head of support/group management. The admission and primary care of asylum seekers.

2020 – 2024	<ul style="list-style-type: none">• Product/marketing manager• Head of Product & Marketing	SynergyCo Ukraine	Kyiv
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Company: B2B company providing consulting, accounting, tax, legal services for companies, 30-50 employees.

Functions: Product/marketing strategy and management, IT solutions, business processes.

2018 – 2020	<ul style="list-style-type: none">• Project/product manager• Head of IT support and operations department	Kyiv city administration	Kyiv
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Company: Implementation projects and solutions for e-government and citizens of Kyiv city, 200+ employees.

Functions: Project/product management, support, team management. Coordination of resources and third parties/vendors. Creating and maintaining comprehensive project documentation.

2016 – 2018	<ul style="list-style-type: none">• Project/product manager• Web developer	CMSasters	Kyiv
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Company: Web studio specializing in WordPress Themes and HTML templates with CMS, 30+ employees.

Functions: Project/product management, web development, content management, creating project documentation.

2015 – 2016	Family break due to relocation		Kyiv
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2014 – 2015	<ul style="list-style-type: none">• ActionScript developer• Team lead	Innovecs	Mykolaiv
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Company: A global digital transformation tech company with 850+ employees.

Functions: Game development of browser games for IGT/DoubleDown.

2011 – 2014	Family break, maternity leave		Mykolaiv
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2007 – 2011	<ul style="list-style-type: none">• Senior ActionScript developer, web developer• Project/product manager• Head of web development department	Flashmint	Mykolaiv
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Company: Marketplace realizing website templates and e-commerce + CMS, 50+ employees.

Functions: Web development, developing and supporting custom websites, project/product management, department management, consulting and training.

2004 – 2007	<ul style="list-style-type: none">• Web/UI designer• Junior Actionscript developer/web developer	Templatemonster	Mykolaiv
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Functions: Development Adobe / Macromedia Flash website templates, intro templates.

2001 – 2004	<ul style="list-style-type: none">• IT Engineer• Deputy director of the IT department	Pivdennyi bank	Mykolaiv
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Company: The largest commercial bank with Ukrainian capital operating on the domestic financial market.

Functions: Supporting banking software & hardware, maintaining information security workflow.

Education

2022 - 2023 WBB Program, University of St.Gallen MBA.

2020 - 2025 Gestalt therapist (psychologist), Ukrainian Gestalt Institute.

1995 - 2001 Master in Software Engineering, the Admiral Makarov National University.

Miscellaneous

Languages: Ukrainian, Russian - native, English B2. German A2.

Education: Regular participation in further education courses in project/product management, digital transformation, marketing, AI, and business management.

Volunteering and social projects: volunteer in the Swiss Red Cross. Volunteer and participant in social projects aimed at helping children with autism and their parents.

Software skills:

- Management tools: MS Office, Google Workspace, Trello, Jira, Confluence, MS Visio, MS Project, Slack.
- Programming: ActionScript, JavaScript, HTML, CSS, Python, SQL.
- Graphic & prototyping: Figma, Canva, Adobe Photoshop, Illustrator, AfterEffect.
- Analytics tools: Google Analytics, Facebook BusinessSuit, SimilarWeb, Serpstat.